

PRIOR TO INSTALLATION

1. Before commencing any work, please check the Elements® LVT for correct colour, design, and size.
2. Make sure there is enough product to complete the installation, including any necessary waste.
3. Carefully inspect the floorcovering for any fault or defect before installing.
4. If any fault or defect is found to have been evident at the time of installation, no claims will be accepted.

SITE CONDITIONS & ACCLIMATISATION

1. Store the flooring flat and in dry conditions.
2. Keep the product away from direct sunlight, heat sources and warm air vents.
3. Maintain all flooring material and adhesive in the installation area at an ambient temperature between 18-24°C for AT LEAST 48 hours before installation. Alternatively, acclimatize the flooring in a nearby area.
4. Maintain these conditions for AT LEAST 72 hours after installation for optimal product and adhesive performance.
5. The minimum subfloor temperature should be 10°C.
6. The recommended ambient Relative Humidity (RH) within the installation area is between 35-65% RH.
7. Installation conditions must comply with BS 8203:2017.

SUBFLOORS

Proper subfloor preparation is crucial for a successful installation. The condition of the subfloor will determine the appearance and performance of the floorcovering.

Subfloors must be dry, structurally sound, flat and smooth. The surface flatness should comply with the requirements of BS 8203:2017, Surface Regularity (SR)1, with a maximum of 3mm departure (gap) under a 2m straight edge.

The surface should be clean, dust-free and free from any contaminants that could affect the bond of the floorcovering.

Cementitious and calcium sulphide (anhydrite) subfloors should be dry, generally to below 75% RH, assessed in accordance with BS 8203:2017 and correctly evaluated with a hygrometer box or probe.

Wooden subfloors, evaluated with a pin-type moisture meter, should have a moisture content of 13% or less.

Plywood sheets used to overlay suspended subfloors should be certified to EN 636-3 and conform to BS 8203:2017 (Annex A) and to include correct acclimatisation and moisture testing prior to installing

ADHESIVE SELECTION

It is important to choose the appropriate adhesive for your installation from a reputable adhesive manufacturer. Elements® LVT is approved for use with ONLY with **F BALL, Uzin, Bostik and Mapei adhesives.**

Since there are several types of adhesives for different flooring situations (such as high temperature requirements), it is advisable to seek advice and specific recommendations from one of these manufacturers.

Follow the recommendations for storing, transporting and using the adhesive as provided by the manufacturer.

The floorcovering should be rolled with a heavy flooring roller in accordance with the adhesive manufacturer's recommendations.

Elements® LVT is not covered under the warranty if used with any adhesive manufacturer or supplier other than those stated above. Using any other adhesive is entirely at the installer's own responsibility and risk.

INSTALLATION — LAYING DIRECTION

Before commencing installation, consider the shape of the room and the desired design to determine the most appropriate laying direction.

For best appearance, we recommend avoiding ending a row with planks less than 300mm from the wall.

Stagger each row of planks to avoid end joints coinciding with the previous row. If the last plank is longer than is needed, cut it and install the cut-end next to the wall. The remaining cut-off plank that is 300mm or longer can then be used to start the next row.

UNDERFLOOR HEATING

Elements® LVT is guaranteed for use with electric and water-based underfloor heating (UFH) systems only.

The maximum permitted adhesive line/subfloor temperature is 27°C when in normal operation.

It is not necessary to turn off the UFH system completely prior to installation if it is turned down to an adhesive line/subfloor temperature of 12-15°C maximum 48 hours prior to installation.

After the floor has been installed and allowed to acclimatise for 24 hours, gradually increase the UFH temperature by 3-5°C increments per day, until it reaches the maximum operating temperature of 27°C (adhesive line/subfloor temperature).

POST-INSTALLATION

Avoid sliding appliances and heavy items across the finished floor. Use hardboard or plywood and a hand dolly. To prevent

scratching and indentations, use furniture glides and felt protectors.

Roller castor chairs should have "Type W" castors fitted (which must be undamaged) and are specially designed for use with resilient flooring.

Do not wet-wash or scrub the floor for at least seven days following installation.

CLEANING AND MAINTENANCE

Maintain the installed floor at a temperature between 12-27°C throughout its service life.

Do not use steam cleaners as it may cause the layers to delaminate and it is not covered under the warranty.

Clean up spills and water immediately to prevent the risk of slips and accidents occurring and possible long-term damage to the floor.

WATERPROOF FLOORCOVERING

Elements® LVT can withstand short periods of continuous water exposure, such as washing machine or dishwasher leak accidents, but should not be immersed in water or flooded for an extended period. The product consists of various layers that may delaminate if subjected to long-term water immersion.

Prevent long-term damage to your floor by promptly cleaning up spills and water spillages.

Elements® LVT is not suitable for wetroom installations.

SCRATCH & DAMAGE PREVENTION

Take precautions to protect the floor when moving heavy objects to prevent permanent scratches and other damage.

Use wide floor protectors under tables, chairs, and heavy furniture to avoid permanent damage or excessive indentation.

Place walk-off mats at all entrances to protect the floor from water, grease, sand and grit.

During peak sunlight hours, the use of UV protection film, blinds or curtains is recommended. Prolonged direct sunlight can result in discolouration and volatile temperature variations causing damage to the floor.

ROUTINE MAINTENANCE

Regular cleaning is important to prevent a build up of particles from abrading the surface of the floor. A soft brush, vacuum cleaner or spray mop are suitable for general cleaning.

For heavy soiling, use neutral PH cleaner. When using water or any cleaning liquid, make sure to squeeze out all excess water before cleaning. Immediately remove any stain-forming or aggressive substances from the surface.

COMPLAINTS

Defects that are clearly identifiable cannot be accepted once the flooring has been laid; installation infers acceptance.

Complaints must be accompanied by a fully completed Complaints Form (see below) and photos of the issue(s).

An inspection service is available.

If the complaint is upheld by the inspection report, the supplier will cover the cost of the inspection.

If the complaint is found to be related to a fitting issue, subfloor issues or local condition by the independent inspector, the cost will be invoiced to the retailer/contractor as it indicates that there is no product fault or defect.

If a complaint is upheld, the supplier will only cover the cost of the replacement floorcovering and will not accept any costs for other materials, labour, installation or refitting.

In summary, it is vital to carefully follow Elements® LVT flooring installation recommendations, maintenance and care information to ensure optimal performance and to prevent any potential unnecessary damage or issues.

Correct flooring installation is also reliant on the professional judgment of the installer and their compliance with proper trade practice, industry standards and guidelines.

Guidelines can also be found on our website @ www.elementslvt.co.uk

Product complaints should be reported by email along with a completed Complaints Form to enquires@elements-lvt.co.uk

Please use the above email address to request a Complaints Form.